

Practical support to help people stay warm and well in North Yorkshire

Wellbeing support through Warm & Well in North Yorkshire creates warmer homes and improves overall health.

What help was needed?

Harry and his wife live in Scarborough and were advised by a Gas Safe Engineer to replace their old LPG boiler, which was expensive and inefficient. They came to the Warm & Well in North Yorkshire project because they were struggling to afford their energy bills and could not afford the cost of a replacement boiler.

The Warm & Well in North Yorkshire team arranged a home visit by energy efficiency partner, White Rose Home Improvement Agency (HIA). During the visit White Rose HIA completed a funding application for Yorkshire Energy Solutions, a partner who can access Energy Company Obligation funding from the Government. This application was successful and Harry and his wife were awarded funding from Yorkshire Energy Solutions and financial support from



Harry is much warmer thanks to his new boiler.

Warm & Well in North Yorkshire

Ex-Forces Support North Yorkshire (a previous Community First Yorkshire project) for a new LPG boiler. They also swapped their electricity supplier using Scarborough Borough Council's Community Switch scheme.

How has Warm & Well in North Yorkshire made a difference?

Harry and his wife are much happier with a new, working boiler and a warmer home. They are also saving money on their energy bills.

Harry says: "I don't need to worry that the boiler will break down next winter. Because of my medical conditions I feel the cold more than my wife.

"Thank you for all your help. We are very grateful."



Warm & Well in North Yorkshire is a project managed by Community First Yorkshire.



Registered Charity No. 515538

Unit A, Tower House, Askham Fields Lane, Askham Bryan, York, YO23 3FS
01904 704177 info@communityfirstyorkshire.org.uk
www.communityfirstyorkshire.org.uk
@CommFirstYorks CommFirstYorks